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<b>Sent on</b>	10	15	2015	<b>Expires on</b>	10	30	2015
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<b>From</b>	Parts and Service Division
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<b>Subject</b>	Request for Visit/Parts: 2013-14 Accord V6/Crosstour V6 No Start/Grinding Noise
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**PRIORITY/ACTIONREQUIRED**

To: All HondaService Managers/Advisors  
 From: TechnicalResearch & Support Group  
 RE: Request for Visit/Parts: 2013-2014 Accord V6 & Crosstour V6 No Start or GrindingNoise at Start

This message is solely directed to Hondadealership personnel; please handle accordingly.  
 Print this i/N message and provide a copy to the Shop Foremanand all Service Advisors.

**Background**

American Honda (AHM) is investigating certain2013-2014Accord V6s & Crosstour V6s witha customer complaintof engine not starting or grinding noise at engine start.To fully understand the cause of this condition, AHM would like to inspect thevehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets thefollowing requirement:

1. Must be able to duplicate thegrinding noise or the no start condition.
2. First time complaint only.
3. No previous starter motor,alternator, battery or torque converter replacement.

**Action Required**

If you have or know of such a vehicle, please callthe Technical Research & Support (TRS) Group at 800-880-1072. TRSwill need to record certain vehicle information and provideyou with further instructions.

Thank you.