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Sent on 10 26 2015 Expires on 11 09 2015

From Parts and Service Division

Subject Request for Parts: 2015 Civic Si Oil Leak at Chain Case Cover

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2015 Civic Si Oil Leak at Chain Case Cover

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2015 Civic SIs with a customer complaint of an engine oil leak at the chain case cover. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 2HGFB6 (Si Sedan) or 2HGFG4 (Si Coupe).
2. Mileage must be less than 15,000 miles
3. First time complaint only.
4. No previous repairs relating to engine oil leaks.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.