

Front Seat-Back Creaks or Squeaks

AFFECTED VEHICLES

2013–15 Canada-built Civic Coupe and Civic Si

EDITOR'S NOTE: This article replaces the one posted in **August 2015** to extend that article's shelf life. The issues covered are still being addressed.

Does the front seat-back creak or squeak when you move around in the seat or get in or out of the vehicle? What's likely causing it is the seat-back fabric rubbing against the foam pad underneath. This noise only happens when the seat gets hot (the seat temperature is over **104° F**).

We're aware of this concern and we're currently working on a solution, so, at this time there's no product improvement available. Until there is, **don't** try replacing the seat frame or the seat-back pad. You **won't** get rid of this noise and you just might wind up with a come-back.

Be sure to pass this info along to the service advisor so he or she can inform your customer of the situation.