

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors From: Technical Research & Support Group

RE: Request for Parts: 2016 Pilot Rear Left Door Weatherstrip Loose/Deformed

This message is solely directed to Honda dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2016 Pilots with a customer complaint of wind noise coming from the rear left door are or a loose/deformed weatherstrip on the rear left door. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Must confirm deformed or distorted rear left door weatherstrip.
- 2. No previous accidents or repairs related to the rear left door weatherstrip.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.