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Sent on 10 02 2015 Expires on 10 16 2015

From Parts and Service Division

Subject Request for Visit: 2013-2014 Accord L4 Engine No Start

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2013-2014 Accord L4 Engine No Start

**This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.**

Background

American Honda (AHM) is investigating certain 2013-2014 Accord L4s with a customer complaint of engine not starting. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle in certain condition prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. Accord L4 only.
2. Must be able to duplicate the no start condition.
3. First time complaint only.
4. No previous replacement of the battery, alternator, or starter motor.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.