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Sent on 10 02 2015 **Expires on** 10 16 2015

From Parts and Service Division

Subject Request for Parts: 2014-2015 CR-V Deformed/Distorted Rear Door Run Channel

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Grou
RE: Request for Parts: 2014-2015 CR-V Deformed/Distorted Rear Door Run Channel

This message is solely directed to Honda dealership personnel; please handle accordingly. Print this /N message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2014-2015 CR-Vs with a customer complaint of wind noise coming from the rear doors or the areas around/near the rear doors. To fully understand the cause of this condition, AHM would like to collect specific information/parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must confirm deformed or distorted rear door run channel.
2. No previous accidents or repairs related to the rear door run channel.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.