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Sent on 09 28 2015 Expires on 10 12 2015

From Parts and Service Division

Subject Request for Info: 2015-2016 Fit Condensation in Taillights

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Info: 2015-2016 Fit Condensation in Taillights

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2015-2016 Fits with a customer complaint of condensation in the taillights. To fully understand the cause of this condition, AHM would like to collect specific information from the vehicle that you have recently repaired or that is currently at the dealership.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. First time & repeat complaints are accepted.
2. No previous repair/replacement of the taillights due to an accident.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.