

SERVICE ADVISORY # 15-244

Roof Membrane

It has been decided that a potential slit in the roof membrane may have occurred behind the front cap. If the roof membrane is not replaced, there is a potential for water damage.

Model and Serial Numbers Included – confirm on Key Express if Serial Number affected:

2016 Alpine - GE780330, GE780339, GE780365, GE780375, GE780381, GE780393, GE780420

2016 Fuzion - GF810555 - GF810770

2016 Montana - G4701397 - G4701813

2016 Raptor - GR800404 - GR800549

2016 Voltage - GZ990610, GZ990744, GZ990768, GZ990797

Parts Required per Unit: Order per unit's existing roof membrane color

Model	Quantity & Item	Color
Alpine, Raptor, Voltage	(1) 396327 – Roof – Membrane	White
	(12) 238454 – Sealant – Self Leveling – 1021 – Roof/Horizontal Surface	
	(2) 367536 – Sealant – Self Leveling – 1010 – Non-Sag/Vertical/Sidewall	
Fuzion	(1) 465891 – Roof – Membrane	Gray
	(12) 442996 – Sealant – Self Leveling – 1021 – Roof/Horizontal Surface	
	(2) 442994 – Sealant – Self Leveling – 1010 – Non-Sag/Vertical/Sidewall	
Montana	(1) 499100 – Roof – Membrane	Almond
	(12) 485976 – Sealant – Self Leveling – 1021– Roof/Horizontal Surface	
	(2) 485978 – Sealant – Self Leveling – 1010 – Non-Sag/Vertical/Sidewall	
All	(3) 376374 – Adhesive – Roof – 8010 – 1 Gal/Can	

INSPECTION and REPAIR

Step 1 Locate the trailer on a level, flat and hard surface. Chock the wheels.

Step 2 Inspect roof membrane behind front cap. Photograph of cut membrane required for Pre Authorization on Key Express. See example Fig. 1



Fig. 1

Step 3 If membrane is cut as shown in Fig. 1, remove and replace damaged roof membrane per standard procedures.

WARRANTY REIMBURSEMENT

INSPECT ONLY

For inspection only, use **Flat Rate Code # 7124442F** with **.3 hour** total time.

INSPECT & REPAIR

For repair, submit the Pre-Authorization with picture on Key Express using **Flat Rate Code # 7124442B** with **Service Advisory #15-244** noted in the customer complaint section. The time authorized for this repair is **1.0 hour per foot** of the **roof length**.

If you have any questions, please call Customer Service:

Alpine	1-866-273-1456
Fuzion	1-866-273-1452
Montana & Raptor	1-866-273-1450
Voltage	1-855-382-4100