



RECREATIONAL VEHICLE SERVICE CAMPAIGN

October 26, 2015

SERVICE ADVISORY 15-240

«Dealer_Name»
ATTN: Service Manager
«Street»
«City», «State» «Zip»
«Country»

Dear «Dealer_Name»,

Reason for this campaign It has been determined that the wiring to activate the electric element on the water heater on some vehicles is not wired correctly. This will not allow the use of the electric element of the water heater, while the propane side will function normally.

The campaign population includes:

**2016 Outback Fifth Wheels & Travel Trailers with the iN Command option
Serial Number Range:**

- GB451427**
- GB451507**
- GB451524**
- GB451537 - GB452014**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

| | | | | |
|---------|---------|---------|---------|---------|
| «VIN1» | «VIN2» | «VIN3» | «VIN4» | «VIN5» |
| «VIN6» | «VIN7» | «VIN8» | «VIN9» | «VIN10» |
| «VIN11» | «VIN12» | «VIN13» | «VIN14» | «VIN15» |
| «VIN16» | «VIN17» | «VIN18» | «VIN19» | «VIN20» |
| «VIN21» | «VIN22» | «VIN23» | «VIN24» | «VIN25» |
| «VIN26» | «VIN27» | «VIN28» | «VIN29» | «VIN30» |
| «VIN31» | «VIN32» | «VIN33» | «VIN34» | «VIN35» |
| «VIN36» | «VIN37» | «VIN38» | «VIN39» | |

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Service Advisory, please contact us at: **(866) 273-1456**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

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