

## SERVICE ADVISORY # 15-240

### Outback Water Heater Wiring

It has been determined that the wiring to activate the electric element on the water heater on some vehicles is not wired correctly. This will not allow the use of the electric element of the water heater, while the propane side will function normally.

- Models Included:** 2016 Outback – All Models with iN-Command Option
- Serial Number Range:** GB451427, GB451507, GB451524, GB451537 - GB452014
- Parts Required:** Bell Cap Connectors
- Tools Required:** Wire Crimpers

### REPAIR INSTRUCTIONS

#### ONE: INSPECTION

- Step 1** Verify wiring at water heater is correct as indicated in diagrams below.  
If yes, no further action required.  
If no, proceed with Section Two – Repair.

#### TWO: REPAIR

- Step 1** Remove bell cap connectors, reconnect as indicated.
- Step 2** Verify all connections are solid, no exposed bare wires.

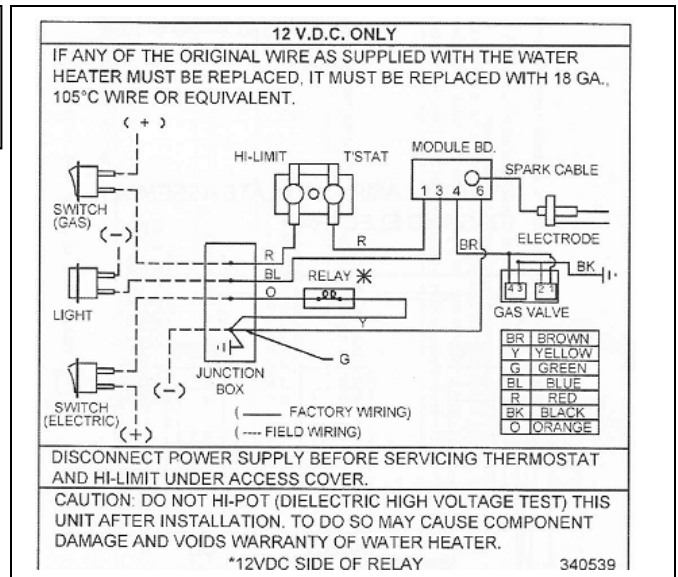


#### Water Heater

- Green
- Red
- Orange
- Blue

#### KRV Ribbon Wire

- White
- Brown
- Orange
- Pink



#### THREE WARRANTY REIMBURSEMENT

Submit the claim on Key Express using **Flat Rate Code # 7124042A** with **Service Advisory # 15-240** noted in the customer complaint section of the form. The amount of time authorized for this repair is 0.3 hours.

Please call Keystone RV Customer Service at **(866) 273-1456** if you have any questions.