



RECREATIONAL VEHICLE SERVICE CAMPAIGN

September 18, 2015

SERVICE ADVISORY 15-237

«Dealer_Name»
ATTN: Service Manager
«Street»
«City», «State» «Zip»
«Country»

Dear «Dealer_Name»,

Reason for this campaign

It has been determined that Atwood gas only model G6A-8E water heaters manufactured between 7/17/15 & 8/24/15 can malfunction causing the appliance to go into a permanent lock out condition which renders the appliance inoperable. The malfunction can occur upon the second reheat cycle from a cold start.

The campaign population includes:

2016 Springdale Models 211SRTWE, 220BHWE, 225RBWE, 258RLWE, 270BHWE, 282BHWE in the Serial Number Range GG101870 – GG102191

2016 Coleman Models 192RD, 192RDWE, 225QB, 235QB, 244BHWE, 262BH, 262BHWE, 270RL, 270RLWE, 274BH, 274BHWE, 295QB, 295QBWE, 314BH in the Serial Number Ranges GH931454 - GH931851 & GY931339 - GY931442

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1»	«VIN2»	«VIN3»	«VIN4»	«VIN5»
«VIN6»	«VIN7»	«VIN8»	«VIN9»	«VIN10»
«VIN11»	«VIN12»	«VIN13»	«VIN14»	«VIN15»
«VIN16»	«VIN17»	«VIN18»		

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Service Advisory, please contact us at: (866) 273-1452(Springdale) or (855) 895-4422 (Coleman)

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

PO Box 2000 Goshen, IN 46527-2000
Phone: (574) 535-2100 – Fax: (574) 535-2199
www.keystonerv.com