

Keystone RV Company

9/15/2015

SERVICE ADVISORY # 15-237

Atwood Gas Only Water Heater

It has been determined that Atwood gas only model G6A-8E water heaters manufactured between 7/17/15 & 8/24/15 can malfunction causing the appliance to go into a permanent lock out condition which renders the appliance inoperable. The malfunction can occur upon the second reheat cycle from a cold start. This advisory explains how to correct the lock out condition.

Model and Serial Numbers Included:

2016 Springdale Models 211SRTWE, 220BHWE, 225RBWE, 258RLWE, 270BHWE, 282BHWE

Serial Numbers: GG101870 – GG102191

2016 Coleman Models 192RD, 192RDWE, 225QB, 235QB, 244BHWE, 262BH, 262BHWE, 270RL, 270RLWE, 274BH, 274BHWE, 295QB, 295QBWE, 314BH

Serial Numbers: GH931454 - GH931851 GY931339 - GY931442

Parts Required: Keystone Part #: 116016 Circuit Board Kit

Tools Required: 1/4" Nut driver

INSPECTION AND REPAIR INSTRUCTIONS:

The ignition power module must be removed and replaced based on the following:

1. Gas only model G6A-8E and,
2. Manufacturing dates between 7-17-15 to 8-24-15 on the water heater serial number tag and,
3. Ignition power modules having lot codes of 0515, 1515, 1615 or 2515
4. Replacement instructions are included in the parts kit.

Note - Record the model and serial number of the water heater

Refer to photos on Pg 2, module location, description and date code location.

WARRANTY REIMBURSEMENT:

Submit claim on Key Express using **Flat Rate Code # 7123742B** with **Service Advisory # 15-237 and the model and serial number of the water heater** noted in the customer complaint section of the form. Amount of time authorized for this repair is .5 hours.

PARTS DISPOSITION:

Part return is not required. Please discard old ignition module as it is not to be sold or reused.

Please call Keystone RV Customer Service at the number below if you have any questions.

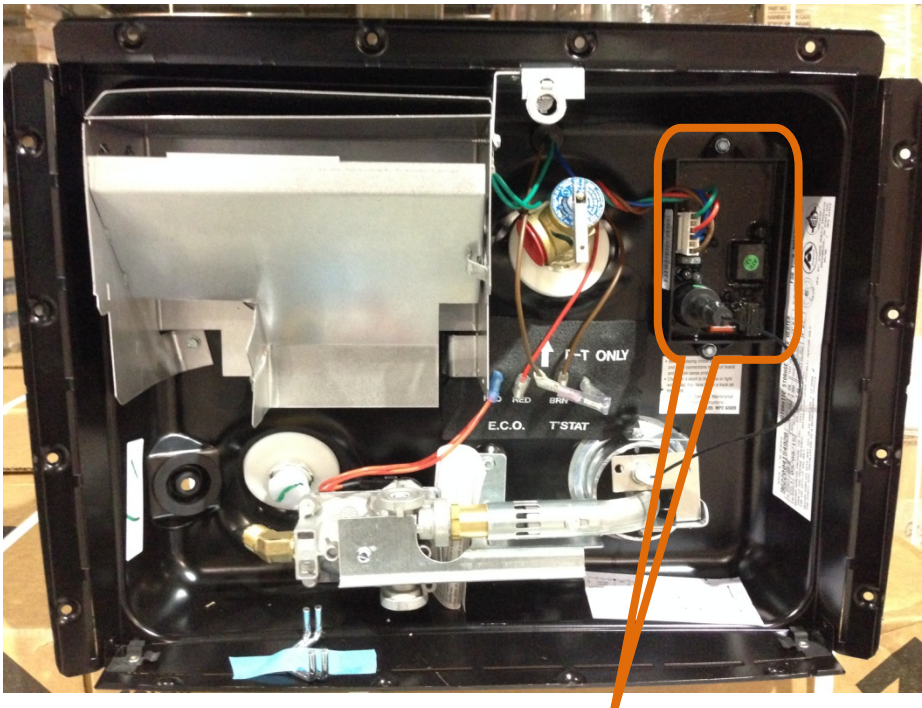
Coleman (855) 895-4422 Springdale (866) 273-1452

Module Description / Date Code Location



Suspect Module

Correct Module



Module Location