

**SERVICE ADVISORY # 15-236**

Denali 280LBS Refrigerator Vent

It has been determined some 2016 Denali 280LBS models were built with improper refrigerator ventilation. A divider panel must be cut out to allow air flow through the refrigerator cabinet. This service advisory explains how to correct the ventilation.

**Models Included:** 2016 Denali 280LBS Fifth Wheel

**Serial Number Range:** GP940117 – GP940448

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

**Parts Required:** (1) KRV # 100293 - ¼” Butyl - Tape - 1/4" x 1" x 18' - White - #180 - 16/18  
(1) KRV # 366398 - Sealant - Self Leveling - 1021 Beige Low V.O.C. - Tube – Alpha  
(1) KRV #122039 - Sealant - Silicone - Black

**Tools Required:** - Air saw - Screw Gun with #2 Square Bit & # 2 Phillips bit  
- Portable Vacuum Cleaner - Caulk Dispenser

**REPAIR INSTRUCTIONS**

**ONE: PREPARING THE TRAILER**

**Step 1** Locate the trailer on a level, flat and hard surface. Chock the wheels.

**TWO: DISASSEMBLY**

**Step 1** Using industry practices remove the roof mounted refrigerator vent from the roof to gain access to the top of the refrigerator compartment. See figure 1 & 2.



Fig. 1



Fig. 2

**Step 2**

The bottom panel of the top refrigerator storage compartment seals off the upper portion of the refrigerator compartment. This panel must be cut to allow air to flow through the back of the refrigerator compartment. Cut the panel against the back cleat of the storage compartment. See figure 3. Use care not to cut beyond the panel as the top of the refrigerator sets 1" below the panel. Vacuum the debris from the compartment. Remove the panel and foam seal from the compartment.



Fig. 3

**THREE RE-ASSEMBLY**

**Step 1** Using industry practices reinstall and seal the refrigerator roof vent.

**FOUR: WARRANTY REIMBURSEMENT**

Submit the claim on Key Express or on a Keystone Warranty claim form using **Flat Rate Code # 7123642A** with **Service Advisory # 15-236** noted in the customer complaint section of the form. The amount of time authorized for this repair is .7 hours.

Please call Keystone RV Customer Service at **(855) 382 – 4100** if you have any questions.