

# Special Service Message

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**SSM 72319 - In Control Touch SD Card Activation - Monday 6th July**

**Models :** X152 - F-Type

X760 - XE

**Engineer** Kyser Jamie

**Name :**

**Last** 07-07-2015 16:07:22

**Modified :**

**Category :** Diagnostic Software/Hardware

**Symptom :** 000101 Diagnostic Concerns

**Content :** **ISSUE:**

On Monday 6th July between 5am and 9am (GMT+1:00) users will be unable to activate the Secure Digital (SD) card using the InControl Touch Map Updater on Symptom Driven Diagnostics (SDD) as the message 'Connection Error' will be displayed.

After this time, all SDD machines on software level 142.02 or earlier will not be able to activate SD cards as 'Connection Error' will be displayed.

## **CAUSE:**

During this period of time, the Server used for SD card activation will have maintenance completed therefore SD card activation cannot be completed.

To coincide with the server maintenance, a new version of the InControl Touch Map updater will be released on SDD 142.03.

## **ACTION:**

Before 5am (GMT+1:00) Monday 6th July, SDD Software level 142.02 will be required to activate SD cards.

After 9am (GMT+1:00) Monday 6th July, SDD Software level 142.03 or later will be required to activate SD

cards.