

Subject

**11-15MY Sienna Sliding Door Won't Latch Closed**

Market

USA

Service Category

Vehicle Exterior

Section

Door/Hatch

Applicability

11-15MY Sienna

**APPLICABLE VEHICLES**

2011-2015

Sienna

**CONDITION**

Sliding Door will not latch manually in the closed position due to either front and/or rear lock malfunctioning. Please see link references of video for example condition.

**RECOMMENDATIONS**

Contact TAS before repair is made for further instructions. Please submit video of customer condition when possible.

**LINK REFERENCES**

1. [IMG 2249.wmv \(audio/video\)](#)