



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tips Ambient Temperature Display / Information (Topology)

**Models:** 2015 Cadillac Escalade Models  
2015 Chevrolet Tahoe, Silverado, Suburban  
2014 Chevrolet Silverado 1500  
2015 GMC Sierra, Yukon Models  
2014 GMC Sierra 1500

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

There has been some confusion on how the temperature reading that is displayed on the radio, gets from the ambient temperature sensor to the actual radio display. Depending on the model and radio option, it may vary. The block diagrams below should help clarify any confusion.

### -1500 Trucks and All SUV's With IO3 Radio

Ambient Air Temperature Sensor >>> (hard wired circuits 636 and 61) >>> ECM >>> (High Speed Lan)>>> BCM >>> (Low Speed Lan) >>> Radio tuner

**Note:** After the BCM sends the ambient air temperature out on the Low Speed Lan buss, the HVAC Control Module also uses this information for HVAC related requirements.

### -1500 Trucks and All SUV's With IO4, IO5, or IO6

Ambient Air Temperature Sensor >>> (hard wired circuits 636 and 61) >>> ECM >>> (High Speed Lan)>>> BCM >>> (Low Speed Lan) >>> Radio tuner >>> (MOST BUSS) >>> HMI >>> (LVDS Cable) >>> Display

**Note:** After the BCM sends the ambient air temperature out on the Low Speed Lan buss, the HVAC Control Module also uses this information for HVAC related requirements.

### -2500/3500 Trucks With IO3 Radio

Ambient Air Temperature Sensor >>> (hard wired circuits 636 and 61) >>> IPC >>> (Low Speed Lan) >>> Radio tuner

**Note:** After the IPC sends the ambient air temperature out on the Low Speed Lan buss, the HVAC Control Module also uses this information for HVAC related requirements.

### -2500/3500 Trucks with IO4, IO5, or IO6

Ambient Air Temperature Sensor >>> (hard wired circuits 636 and 61) >>> IPC >>> (Low Speed Lan) >>> Radio tuner >>> (MOST BUSS) >>> HMI >>> (LVDS Cable) >>> Display

**Note:** After the IPC sends the ambient air temperature out on the Low Speed Lan buss, the HVAC Control Module also uses this information for HVAC related requirements.

**Important:** The ambient temp sensor located in the passenger outside mirror, (on trucks equipped with the 6.6L Diesel engine), is NOT used for the ambient temperature display that is located in the radio or HVAC related requirements. It is only used for powertrain requirements. The ambient temp sensor used for the radio display and HVAC is located behind the right side of the grill.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that

your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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