



Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: December 22, 2015

Subject: Update: Front Passenger Air Bag Inflators WQR-53 (2005-2008 Legacy and Outback vehicles)

The WQR-53 recall is being expanded to include all 2005-2008 model year Legacy and Outback vehicles. This is an expansion from the current WQP-51 limited regional recall for certain 2005 model year Legacy and Outback vehicles, to a national recall for all 2005-2008 model year Legacy and Outback vehicles.

Please refer to the 2005 Legacy and Outback service procedure in the WQP-51 bulletin for 2005-2008 Legacy and Outback repairs. The WQR-53 Product Campaign Bulletin will be updated on STIS in the near future to reflect this expansion.

The air bag inflators in the front passenger air bags for these vehicles could be susceptible to rupture and the front passenger air bag could deploy abnormally in a crash.

Affected Vehicles

Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This data is scheduled to be available by Monday, December 21, 2015.

Model Year	Model
2005*	Legacy
2005*	Outback
2006	Legacy
2006	Outback
2007	Legacy
2007	Outback
2008	Legacy
2008	Outback

*All 2005 model year Legacy and Outback vehicles previously affected by the WQP-51 recall that were not yet repaired will be transferred into to the WQR-53 national recall. Any open WQP-51 coverage for affected 2005 model year Legacy and Outback vehicles will be expired. Any WQP-51 claim submitted after the expiration of the WQP-51 coverage should be submitted under the WQR-53 recall.

Description of the Safety Hazard

In the event of a crash necessitating deployment of an affected passenger frontal air bag, the inflator could rupture with metal fragments striking and potentially seriously injuring the vehicle occupants.

Description of the Remedy

The front passenger air bag inflator will be replaced.

Retailer Program Responsibility

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory, or in for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Any vehicles listed in a recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin, which will be issued shortly.

Product Campaign Bulletin

The WQR-53 Product Campaign Bulletin will be updated on STIS in the near future to reflect this expansion. In the meantime, please refer to the Service Procedures described in the WQP-51 bulletin for the 2005 model year Legacy and Outback vehicles.

Limited Parts Availability

We are currently experiencing a parts shortage. SOA requests that retailers only order quantities necessary to satisfy anticipated demand. Orders will be monitored by SOA Parts for reasonableness based on AOR assigned VIN population.

As a reminder, if a customer requests a loaner car due to the insufficient supply of parts, retailers should make every effort to comply with this request, and should follow normal warranty procedures to obtain reimbursement for the loaner car. See Section 8.4.7 of the Claims Policies and Procedures Manual on subarunet.com for details on rental authorizations.

Owner Notification

Due to the parts shortage, interim notification letters will be mailed to all affected owners advising them of the recall. This will occur in January, 2016. As parts supply improves, second owner notification letters will be mailed in phases based on the vehicle's registration history (high absolute humidity areas first) and age of the inflator (oldest to newest).