

| GROUP           | MODEL                              |
|-----------------|------------------------------------|
| Body Electrical | All vehicles equipped w/Navigation |
| NUMBER          | DATE                               |
| PS387           | March 2015                         |



## TECHNICAL OPERATIONS

SUBJECT: NAVIGATION HEADUNIT AND SD CARD COMPATIBILITY

This article provides information in regards to possible compatibility issues between navigation head units and SD cards when replacing head units for multimedia issues. If after replacing a navigation head unit the original SD card does not operate correctly, follow the steps below to diagnose the issue:

1. Confirm the replacement head unit part number matches the original head unit part number.



- 2. Check the software version on the replacement head unit. This information can be found by selecting SETUP > System Info or Software Update.
- 3. Check the SD card part number to ensure the software version and SD card are compatible. Access the link below and refer to the "SD Card Version Information" table to confirm compatibility.

http://www.kia-gpsmap.us/sdmatrix



4. If you have received a head unit with software that is not listed on the SD Card Version Information table, open a Techline case.