

GM CUSTOMER CARE AND AFTERSALES  
DCS3664  
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 27, 2015

Subject: Stop Delivery Order for Upcoming Service Update 15401

Models: 2015 Buick Enclave  
2015 Chevrolet Traverse

To: All Buick and Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,  
Service Manager, Parts and Service Director, New Vehicle Sales  
Manager

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2015 model year Buick Enclave and Chevrolet Traverse vehicles in new vehicle inventory. The GM field action number is 15401.

Until further instructions are received, certain 2015 model year Buick Enclave and Chevrolet Traverse vehicles that are in dealer new vehicle inventory must be held and not delivered to customers, dealer-traded, released to auction, or used for demonstration purposes.

GM is currently investigating the thread quality of the floor-mounted attaching nuts on the rear-retaining bolts for the driver and passenger front-seats on these vehicles.

The attached file provides the Vehicle Identification Number (VIN) of the 23 involved vehicles that have been identified as currently being in dealer new vehicle inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory.

Additional information will be provided in the near future.

END OF MESSAGE  
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