

GM CUSTOMER CARE AND AFTERSALES
DCS3727
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 31, 2015

Subject: 15622 – Left Front Knuckle to Hub Attachment - Stop Delivery Order

Models: 2015-2016 Chevrolet Cruze

To: All Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,
Service Manager, Parts and Service Director, New Vehicle Sales
Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of the 2015 and 2016 model year Chevrolet Cruze vehicles in new vehicle inventory identified in the attached file. The total number of U.S. vehicles involved is approximately 12.

The 2015 and 2016 model year Chevrolet Cruze vehicles that are identified on the attached list must be held and not delivered to customers, dealer traded, released to auction, or used for demonstration purposes.

The left front knuckle to hub attachment in these vehicles may have been manufactured with torque below GM's specification.

The attached file provides the Vehicle Identification Number (VIN) of the involved vehicles that have been identified as currently being in dealer new vehicle inventory. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory is not available.

Additional information will be provided in the near future.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES