



May 22, 2015

Attention: All Kia Parts & Service Managers

Kia Motors America, Inc. is conducting a Voluntary Service Campaign to replace the drum gear in the power sliding door release actuators to improve the functionality of the power sliding doors in 2015 MY Sedona EX, SX, SXL, and certain LX model vehicles produced from July 21, 2014 through September 5, 2014. Severe weather conditions involving temperatures of 14°F or lower could prevent the drum gear in the release actuator of the power sliding doors from releasing, thus inhibiting latching. If this occurred, the sliding door would typically be pushed slightly open, and the door-open indicators, including chimes, dashboard telltales, and dome lights would activate. Additional sound and visual messages would be received as the vehicle starts to be driven away.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com on **May 22, 2015**.

PARTS INFORMATION: During the week of May 18th, Kia dealers with affected vehicles will receive a shipment of campaign parts based upon the VIN campaign list. Shipment quantities will include 100% of the parts required to repair all affected vehicles in dealer inventory and retailed out of your dealership. No dealer parts orders will be required and remaining PDC inventory of campaign parts will be restricted.

The owner notification will be mailed on May 27, 2015. Enclosed you will find a copy of the owner notification letter and a Q&A Guide for campaign questions, both of which describe the issue. A list of retail Kia Sedona vehicle owners affected by this campaign, can be accessed on WEBDCS.

Please make certain the appropriate personnel in your dealership are familiar with the details of this campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary service campaign, and for no other purpose

Your prompt attention in completing this campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Neem Van der Reest
Quality Analysis Manager
Enclosures