

GM CUSTOMER CARE AND AFTERSALES
DCS3841
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 11, 2015

Subject: 15795 – Service Update – Door Pad without Mirror Switch
Expanded population

Models: 2015-2016 Chevrolet Silverado Work Truck
2015-2016 GMC Sierra Work Truck
Equipped with Power Outside Rear View Mirrors (RPO DL8 or DPN)

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
Parts Manager, Service Manager, and Warranty Administrator

The total number of U.S. vehicles involved has been expanded to 942. Please see attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery October 16, 2015. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen will be updated in the near future. The IVH screen will indicate these vehicles as being part of Service Update 15795. An updated list of involved vehicles in dealer inventory is attached to this message.

END OF MESSAGE
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