

GM CUSTOMER CARE AND AFTERSALES  
DCS3864  
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 04, 2015

Subject: 15795 – Service Update – Door Pad without Mirror Switch  
Condensed population

Models: 2015-2016 Chevrolet Silverado Work Truck  
2015-2016 GMC Sierra Work Truck  
Equipped with Power Outside Rear View Mirrors (RPO DL8 or DPN)

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales  
Manager, New Vehicle Sales Manager, Parts and Service Director,  
Parts Manager, Service Manager, and Warranty Administrator

The total number of U.S. vehicles involved has been condensed to 871.  
Please see attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery October 16, 2015.  
Once the service procedure contained in the bulletin has been performed on the  
vehicle, the vehicle is released from stop delivery and the vehicle can be  
delivered to the customer.

**Global Connect (GWM)**

The “Investigate Vehicle History” (IVH) screen has been updated. The IVH screen will  
indicate these vehicles as being part of Service Update 15795. An updated list of  
involved vehicles in dealer inventory is attached to this message.

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