



ROADSTER 2013 Customer Declines Partial Or Complete 2013-10 Safety Campaign Repair (RT_000117416_MES61Y013S88_en

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SERVICE PROCEDURE

Note: If a customer declines this recall repair, please make sure that he/she fully understands the possible consequences.

"Under very hot ambient conditions, and at low speed riding, the temperature in the engine compartment may rise and thereby increase the risk of skin burn or vehicle fire."

If the customer still refuses, provide the customer with a copy of the "Notice to Customer" document attached at the bottom of this page. Record "customer declined recall repair" on the repair order and, if possible, have the customer sign the repair order.

To notify BRP of the customer's decision, please open a Customer Service BOSSWeb Case and attach a copy of the repair order. This will remain attached to the unit's history for future reference.

Retain the repair order at your dealership.

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[Notice to Customer.pdf](#)