

# Reports of Fuel / Gas Door Opening Concerns on 2015 Legacy or Outback

**TO:** SDC EST CEN WST  
**FROM:** Subaru of America, Inc.  
**DEPARTMENT:** Service  
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**CATEGORY:** Parts/Service

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Recently it has been brought to our attention that customers may be experiencing concerns with the fuel / gas doors on 2015 Legacy or Outback models not opening or not opening fully. As a reminder there are two relevant service bulletins currently posted on STIS to address these conditions. These bulletins contain information on procedures found to be effective in addressing these conditions. Please apply these bulletins appropriately in order to fully resolve any customer concerns with these conditions.

If for any reason you believe you have encountered a new concern that cannot be resolved using these bulletins, please contact the SOA Technical Helpline with the details and/or file an Electronic Quality Monitoring Report (E-QMR) with the full details.

**Referenced Subaru Service Bulletins:**

**09-58-14 (Release Date Sept 26, 2014)**

**09-60-15 (Release Date Jan 14, 2015)**