

GM CUSTOMER CARE AND AFTERSALES
DCS3507
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 21, 2015

Subject: Stop Delivery Order

Models: 2015 Chevrolet Silverado Double Cab
2015 GMC Sierra Double Cab
(Nineteen Vehicles Involved)

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,
Service Manager, Parts and Service Director, New Vehicle Sales
Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2015 model year Chevrolet Silverado and GMC Sierra double cab vehicles. The attached list provides the Vehicle Identification Number (VIN) of each involved vehicle. The list is sorted by dealer Business Associate Code (BAC) for easy reference. If your dealership BAC is not listed, then none of the involved vehicles are currently assigned to you and no further action is required.

General Motors is investigating whether a small number of vehicles were assembled with doors that do not contain certain internal laser welds due to an error in an automated assembly process.

All 2015 model year Chevrolet Silverado and GMC Sierra double cab vehicles that are in dealer inventory and listed in the attached file must be held and not delivered to customers, dealer traded, or used for demonstration purposes until further instructions are received.

All other 2015 model year Chevrolet Silverado and GMC Sierra vehicles in dealer inventory that are not on the involved VIN list are not restricted from sale or delivery.

Instructions for releasing the involved vehicles from this stop delivery will be provided in the near future.

Please do not call GM Technical Assistance.

END OF MESSAGE
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