



**AMERICAN EMERGENCY VEHICLES**

October 5, 2015

>>Customer Name<<  
>>Customer Address<<  
>>City, State Zip Code<<

Dear Valued Customer,

American Emergency Vehicles has been notified by Ferno and Stryker of bulletins regarding the installation and maintenance of Antler Cots.

In compliance to a request by the U.S. Dept. of Transportation, both manufacturers of EMS cots and retention systems are issuing a Technical Service Bulletin (TSB). The subject of these TSB's are to inform users to conduct regular inspections and preventive maintenance to ensure proper performance of the cot fastening systems. The bulletin addresses inspection, proper placement, and preventive maintenance of your antler and rail, safety hook, and floor plates, and includes identification of common wear-and-tear issues.

For additional assistance on **Ferno** Model 175 Series Cot Fastening System preventive maintenance, please contact Ferno Technical Support at 1.877.733.0911, or email to [tscoordinator@ferno.com](mailto:tscoordinator@ferno.com).

For additional assistance on **Stryker** Models 6370/6371/6377/6378/6391 contact Stryker Customer Support 800-784-4336.

These Bulletins can also be downloaded from our website: [www.AEV.com](http://www.AEV.com) Technical Data page.

If you would like to have an electronic version of the bulletins emailed to you, please contact us at [warranty@aev.com](mailto:warranty@aev.com) and we will forward you a PDF link for of each of the bulletins.

**Mark Van Arnam**  
**President**  
**American Emergency Vehicles**

**Dominick Gaetano Jr.**  
**AEV Warranty Administrator**  
**800-374-9749**

---

**165 American Way, Jefferson, N.C. 28640**  
**336-982-9824 Fax 336-982-9826**  
**[www.aev.com](http://www.aev.com)**