



**Customer Notification Letter**

**FOR YOUR INFORMATION  
-COPY OF OWNER INFORMATION-**

RE: BODY SERIAL  
CHASSIS SERIAL

Dear Winnebago Industries Motor Home Owner:

When you purchased your new Winnebago Industries produced motor home, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service issue that affects your 2015 or 2016 Winnebago Industries motor home.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

**What We Will Do**

Winnebago Industries, Inc. dealers will inspect the furnace installation on your motor home and correct if needed.

**What You Should Do**

Contact your Winnebago Industries, Inc. dealer to arrange for a service appointment. Please allow sufficient time for your dealer to process your vehicle on the date of the appointment. The actual repair will take approximately 2 hours, however your dealer will require additional time to return the furnace door to Winnebago Industries to be repainted.

**Important**

This campaign and the offer to provide service are being done at no charge to you. The offer for a no cost repair is valid until December 4, 2015 at which time the campaign will be closed.

**If You Need Assistance**

If you have questions or need assistance, please contact Winnebago Industries Owner Relations Department at (800) 537-1885 Monday through Friday from 7:30 a.m. to 5:00 p.m. Central Time or by email: [or@wgo.net](mailto:or@wgo.net).

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago Industries motor home.

Winnebago Industries, Inc.  
Forest City, IA 50436

WINNEBAGO INDUSTRIES, INC.  
605 W. CRYSTAL LAKE RD.  
FOREST CITY, IOWA 50436  
ATTN: WARRANTY RETURNS

PART RETURN PACKING SLIP—SERVICE CAMPAIGN 66-01

DEALER #: \_\_\_\_\_

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

\_\_\_\_\_

1. CREATE A RECALL/SERVICE CAMPAIGN PARTS ORDER ON WINPORTAL.
2. PLEASE WRITE THE SERIAL NUMBER OF THE VEHICLE AND THE PARTS ORDER NUMBER ON THE INSIDE OF THE FURNACE DOOR.
3. ENCLOSE A COPY OF THIS PACKING SLIP IN THE CARTON WITH THE FURNACE DOOR.
4. AFFIX AN **ORANGE** "WARRANTY RETURN GOODS" STICKER TO THE OUTSIDE OF THE CARTON AND SHIP TO THE ABOVE ADDRESS.

RETURNING FOR SERVICE CAMPAIGN #66-01. WINNEBAGO SERIAL #: \_\_\_\_\_

WINNEBAGO PARTS ORDER NUMBER: \_\_\_\_\_

I HAVE PACKAGED THIS PART ACCORDING TO THE ABOVE DIRECTIONS.

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

PRINT NAME \_\_\_\_\_

ANY QUESTIONS CALL \_\_\_\_\_ (PHONE NO.)

TRACKING # \_\_\_\_\_ (OPTIONAL)