



CSC-10058558-5579

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Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AL 35582
256-356-8661

SB-48

Installing Lock Washers on House Battery Disconnect Solenoid
2016 Allegro RED, Allegro Bus and Phaetons

August 5, 2015

Dear Tiffin Customer,

It has come to our attention that some 2016, Allegro REDs, Phaetons, and Allegro Busses may have house battery disconnect solenoid control boards that have been installed without lock washers. If these boards are not secured, this may cause various malfunctions of the electrical system and may possibly result in failure of the electrical system of the house side of the motorhome.

We have included instructions on securing the boxes and the parts needed to complete this service bulletin. If you feel comfortable in completing this repair yourself, you may do so. You can also choose to take your coach to one of our dealers or a reputable service center of your choice to have this repair completed. We are allowing 30 minutes for this repair to be completed.

If you choose to take your motorhome to a repair facility, please give them the enclosed form to be filled out and returned with their invoice. If you choose to complete this repair yourself, please fill out and return the enclosed form to us by mail at the above address, fax at 256-356-6863 or email to jeanie.madden@tiffinmotorhomes.com

We regret any inconvenience this action may cause, but feel certain you understand our interest in correcting this issue.

Thank you,

Tiffin Motorhomes, Inc.