



Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121

CSC-10058380-6518

June 2015

Special Field Action 15L02
Aviso de Revisión de Seguridad 15L02

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number (VIN): 12345678901234567

It has come to our attention that a high speed tire pressure label was not installed at the factory on your vehicle, with the VIN shown above. We apologize for this inconvenience and want to correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue? A high speed tire pressure label was not installed on your vehicle as intended. This label indicates that with vehicle operation greater than 100 mph, you should increase the tire inflation pressure by three (3) psi over the specification listed on the Tire Label and the Safety Compliance Certification Label.

What should you do? Included with this letter is a high speed tire pressure label and instruction sheet. To install the label, clean the area above the driver door striker, and apply the label as shown in the instruction sheet.

If you would prefer to have a dealer install the label at no cost to you, please contact your dealer and ask for a service date for Special Service Action 15L02. Please remember to bring the high speed tire pressure label with you to the dealer. This Special Field Action will be in effect until July 31, 2016, regardless of mileage.

If you do not already have a servicing dealer, you can access www.Fordowner.com for dealer addresses, maps, and driving instructions.

What if you no longer own this vehicle? If you no longer own this vehicle, and have an address for the current owner, please forward this letter along with the label and instructions to the new owner.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

Can we assist you further? If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

RETAIL OWNERS: If you still have concerns, please contact the Ford Motor Company Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. For the hearing impaired call 1-

800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

If you wish to contact us through the Internet, our address is:

www.Fordowner.com.

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español.

FLEET OWNERS: If you still have concerns, please contact the Fleet Customer Information Center at 1-800-34-FLEET, Option #3 and one of our representatives will be happy to assist you. Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

Or you may contact us through the Internet at www.fleet.ford.com.

Thank you for your attention to this important matter.

Sincerely,

Ford Customer Service Division