



CSC-10058365-5865

Victory Motorcycle Division
Polaris Industries Inc.
2100 Highway 55
Medina, MN 55340

Jane Doe
XXXX Bradbury Dr.
Beverly Hills, CA 90210
XXXXXXXXXXXXXXXXXX

June 24, 2015

Dear Victory Owner:

The Victory Motorcycle Division of Polaris Industries Inc. has determined that an issue which relates to front fender durability exists in some 2008 - 2015 Victory Vision motorcycles. Our records indicate that you have purchased a potentially affected motorcycle.

The reason for this Campaign:

Victory Motorcycles is undertaking a consumer satisfaction campaign to improve the durability of the front fender on all 2008 - 2015 Victory Vision motorcycles irrespective of mileage, time in service or ownership status. Victory has developed a fender bracket kit to address this concern.

What Victory and your dealer will do:

Victory Motorcycles has issued *Service Bulletin V-15-02A/B* to all Victory dealers, with instructions required to perform the necessary inspections and installation of the fender brackets onto your motorcycle. The front fender will be replaced if inspection reveals it is not serviceable. Repairs are completed at no cost to you and can be performed by any authorized Victory motorcycle dealer. The actual repair should take approximately 1 hour to perform; however, it may take longer due to service scheduling requirements.

What you should do:

Please call your authorized Victory motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory motorcycle dealer.

If you have questions or if you need more information:

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the repair outlined in this letter, or if you need assistance finding a Victory Dealer, please visit the Victory Motorcycle web site at www.victorymotorcycles.com or contact our Victory Consumer Service Department by calling 1-888-704-5290.

This notice was mailed to you according to our most current registration information. If you no longer own your Victory motorcycle, please contact your local Victory dealer to have the ownership information changed. The Consumer Service Department cannot change ownership information without identification.

Please accept our apologies for any inconvenience this may cause you. Your continued satisfaction with your Victory motorcycle is our primary concern. Please note this campaign expires on June 24, 2017. Thank you for your prompt attention to this matter.

Sincerely,

Victory Motorcycles