

Field Service Campaign

Daimler Trucks
North America LLC

March 2015
SF504A-C

CSC-10058302-1009

Copy of Notice to Owners

Subject: Cascadia CNG Exhaust Mitigation

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, is initiating Field Service Campaign SF504A-C to modify specific Freightliner Cascadia vehicles manufactured March 27, 2012 through November 4, 2014, and equipped with CNG fuel tanks.

Certain compressed natural gas (CNG) powered vehicles were built with the exhaust tailpipe terminating near the CNG tank protection relief valve. Over time continual heating of the CNG tank protection relief valve by the exhaust discharge may result in the CNG venting.

A tailpipe extension will be installed to move the exhaust termination beyond the end of the CNG tank protection relief valve.

Please contact an authorized Daimler Trucks North America dealer to arrange to have the campaign performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.Daimler-TrucksNorthAmerica.com / Contact Us / Find a Dealer. **Advance arrangements are required to ensure parts will be available at the dealership.** The campaign will take approximately one to three hours, depending on the repair, and will be performed at no charge to you.

This Field Service Campaign will **terminate on March 31, 2016**. Please make sure the campaign is completed prior to this date. Work completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure