

IMPORTANT EMISSIONS RECALL

R02

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxx).

Dear: (Name)

FCA has determined that a non-applicable Vehicle Emission Control Information (VECI) label was inadvertently installed on certain **2014 through 2015 RAM ProMaster** vehicles equipped with a 50 state emissions system.

The problem is...

The VECI label on complete vehicles (also known as without cab chassis) with a 3.0L diesel engine incorrectly states that the vehicle does not have Onboard Diagnostics (OBD).

The VECI labels on incomplete vehicles (also known as cab chassis) equipped with either 3.6L gasoline engine or a 3.0L diesel engine indicate an incorrect maximum curb weight.

This label provides important emissions related service information and is required under Federal and California regulations.

What you must do...

We ask that you apply the enclosed VECI label so that it covers the original label as described on the reverse side of this letter.

If you prefer not to install the label yourself, simply contact your dealer to schedule a service appointment. Label installation will only take a few minutes. However, additional time may be necessary depending on service schedules. This service will be provided free of charge. **Please bring the enclosed VECI label and this letter with you to your dealer.**

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact the FCA Group Recall Assistance Center at either **recalls.mopar.com** or 1-800-853-1403.

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online or you can mail your original receipts and proof of payment to the following address for reimbursement consideration: **FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement**. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you've had previous repairs and/or reimbursement you may still need to have the recall repair performed on your vehicle.

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could legally be determined to be a lack of proper maintenance of your vehicle. Further, without this repair, your vehicle may fail a state or local emission inspection test.

We are sorry for any inconvenience but trust that you understand our interest in clean air. Thank you for your attention to this important matter.

Customer Services / Field Operations
FCA US LLC

VECI Label Installation Instructions

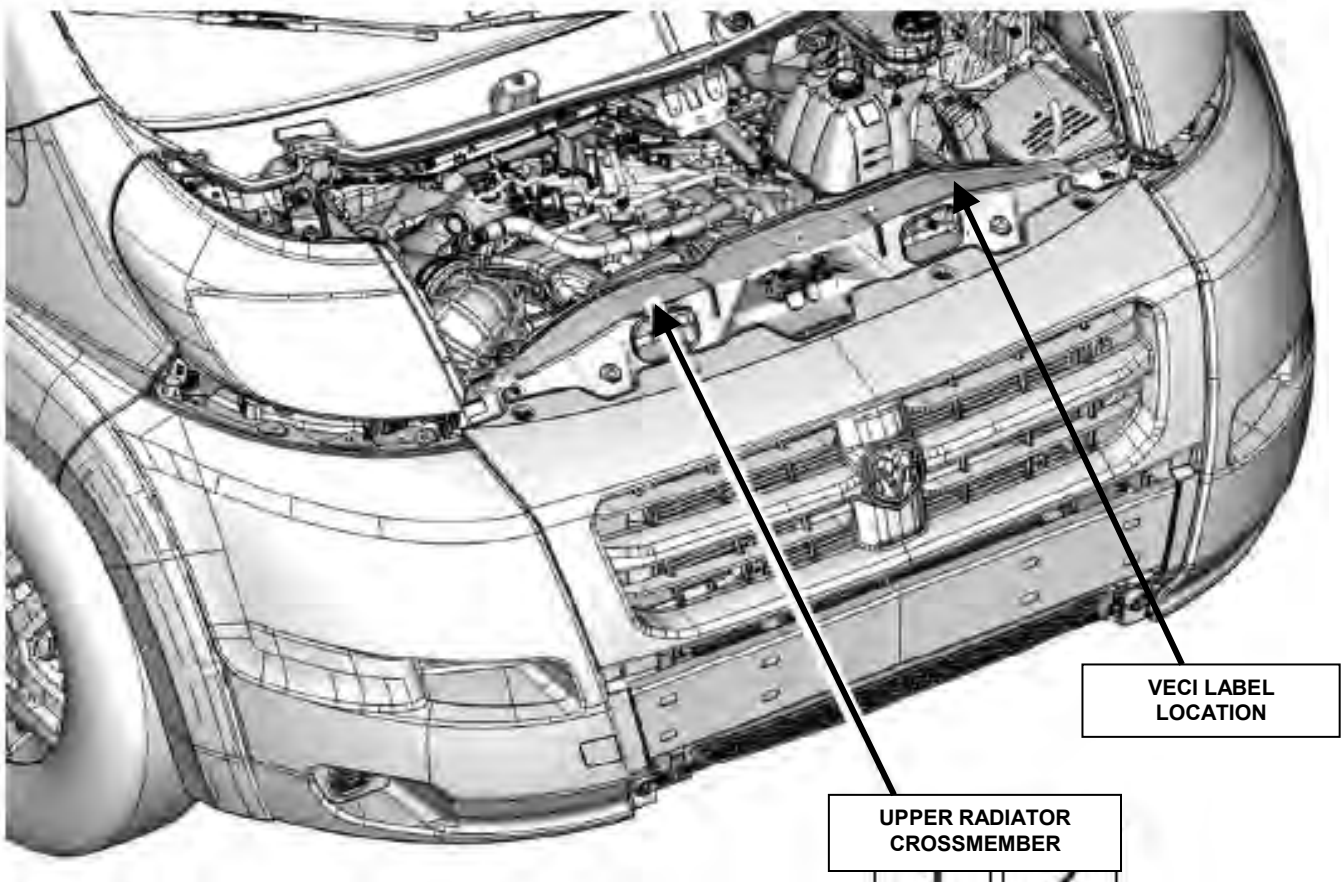


Figure 1 – VECI Label Location

1. Raise the hood.
2. Locate the original VECI label on the upper radiator crossmember (Figure 1).
3. Clean the surface of the original VECI label with alcohol / glass cleaner or equivalent and a soft cloth.
4. Remove the new VECI label from its paper backing.
5. Apply the new VECI label directly over the original VECI label.
6. Firmly press and smooth the label to ensure good adhesion.
7. Close the hood.