



Kenworth Truck Company
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

CSC-10057786-7844

TIB 01-063 [First VIN]

Customer Name

Address

City, State Zip

Subject: Sleeper Heater Core O-Rings Leaking

Dear Kenworth Customer,

Kenworth has determined that the sleeper heater core O-rings installed on your vehicle do not meet our quality standards and may result in a coolant leak.

The chassis numbers listed by VIN on this letter require repair by an authorized dealer. We would like the opportunity to perform this repair. Please contact a Kenworth dealership to schedule an appointment for this work. You can find the nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign **TIB 01-063** and the VIN listed on this letter. The repair will take approximately **2 hours** and there will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for repairs completed by **05/01/2016**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure continued satisfaction with Kenworth products.

Thank you,

Mike Kalkoske
Director, Quality Services
Kenworth Truck Company

VIN: [VIN List]