

CSC-10057784-1093

April 13, 2015

Dear Harley-Davidson Motorcycle Owner:

Our records indicate you are the owner of a 2015 XG model motorcycle. Harley-Davidson has recently discovered that the rider right foot control mounting bolts on some model year 2015 XG model motorcycles may have been assembled with an improper torque.

In the interest of customer satisfaction, Harley-Davidson is offering a no cost inspection and correction service (**Product Program 0919**) to the owners of affected 2015 XG model motorcycles.

While this is not a safety issue, we urge you to contact your authorized Harley-Davidson dealer to schedule an appointment to have the product inspection service performed. The service will be performed at no cost to you if performed within two years from the program announcement date. The service will require less than one-half hour to perform, however, due to scheduling, your dealer may request to have your motorcycle for a longer period of time.

This no cost offer expires two years from the date of the program announcement (April 13, 2017).

To verify that the service has been completed, your dealer will ask you to sign an acknowledgement when you pick up your motorcycle.

We thank you for your cooperation. We regret any inconvenience this may cause, but we have taken this action in the interest of your continued satisfaction with our product.

Sincerely,

Harley-Davidson Motor Company