



CSC-10057778-9971

Tiffin Motorhomes, Inc.

105 2nd Street NW

Red Bay, AL 35582

256-356-8661

SB-36

Installing the back two screws of the A/C to the roof

March 8, 2012

Dear Tiffin Customer:

It has come to our attention that two screws were inadvertently left off the air conditioner of approximately twenty units, this unit being one. We are enclosing the two screws needed to make the repair. We ask that you take the unit to one of our dealers or service center of your choice to have this repair done. DO NOT attempt this repair yourself. It is not a safety issue, so if you are coming to Tiffin's anytime in the future, you may wait until then.

Thank you,

Tiffin Motorhomes, Inc.

VIN _____

Dealer or Service Center Address _____

Invoice # _____ Date _____

_____ Pay to Dealer or Service Center

*Note to service center or Tiffin Dealer. Please use code 9936SB00 on warranty claim or invoice.