

CSC-10055923-8132

OWNER LETTER

Dear Juke Owner:

Nissan is committed to providing the highest levels of product safety, quality and customer satisfaction. With that in mind, we want to bring to your attention important information regarding a voluntary service campaign being conducted by Nissan between now and October 30, 2015 to replace the engine timing chain on your vehicle.

REASON FOR SERVICE CAMPAIGN

In some of the affected vehicles, the timing chain may deteriorate over time and distort. If this occurs, you will hear abnormal noises from your engine, which may sound like a rattle or ticking. If the abnormal engine noise is ignored, over time the chain could break.”

WHAT NISSAN WILL DO

To assure your continued satisfaction and confidence in your vehicle, Nissan is offering to replace the timing chain at an authorized Nissan dealer **at no charge to you for parts or labor. This offer is valid through October 30, 2015, and you must present your vehicle prior to that date for this campaign to apply.** The service could take as much as 4 hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

WHAT YOU SHOULD DO

Nissan encourages you to contact your Nissan dealer at your earliest convenience in order to arrange an appointment.

To minimize any inconvenience to you, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have paid to have your timing chain replaced prior to this letter, you may be eligible for reimbursement of the related expense. If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Note: This service campaign is being conducted for customer satisfaction purposes and is scheduled to conclude on October 30, 2015. Vehicles presented for repair after October 30, 2015, will not be covered by this service campaign and any repair will be performed at customer expense if the vehicle's warranty has expired. Nissan urges you to visit an authorized Nissan dealership and have this campaign performed before its conclusion.

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan vehicle.