Technical Service Bulletin



17 "Oil minimum warning, add one quart of oil" message appears, but oil level is above minimum

17 14 51 2038119/1 August 18, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, S4, S5, S5 Cabriolet, Q7, Q5	2011 - 2014	All	3.0 FSI

Condition

- The message "Oil minimum warning, add one quart of oil" appears in the instrument cluster, but the oil level is above the minimum level (when measured with special tool T40178).
- There are no DTCs related to oil level stored in the ECM memory.

Technical Background

The oil level sensor is defective.

Production Solution

Updated oil level sensor.

Service

- 1. Use special tool T40178 to verify that the oil level is not below the minimum level:
 - Adjust the tool to 132 (Figure 1).
 - The oil level needs to be above "0" (minimum).

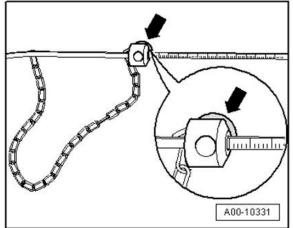


Figure 1. Adjusting the tool.

2. Replace the oil level sensor.

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U Note:

Do not perform an oil consumption test.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.			
Service Number:	1711			
Damage Code:	0010			
Labor Operations:	Replace oil pressure switch (For A6, A7, A8)	1711 1900	90 TU	
	Replace oil pressure switch (For A4, A5, Q5)	1711 1900	70 TU	
Diagnostic Time:	GFF	No allowance	0 TU	
	Road test prior to service procedure	No allowance	0 TU	
	Road test after service procedure	0121 0004	10 TU	
	Technical diagnosis at dealer's discretion			
	(Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)			
Claim Comment:	As per TSB # 2038119/1			

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual.* Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part number	Part Description	Quantity
03C907660R	Oil level senor	1

Tool number	Tool Description
T40178	Oil level measuring tool

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Additional Information

All parts and service references provided in this TSB (2036761) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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