
Reference	SSM71991
Models	Range Rover Evoque / L538
Title	L538 Front wiper functionality
Category	Body
Last modified	10-Dec-2014 00:00:00
Symptom	102000 Window/Glass
Content	<p><u>Issue:</u> A customer may raise concern regarding the functionality of the front wiper system.</p>

Cause: Under Engineering investigation

Action: ALL markets please raise EPQRs for issues. UK dealers raise EPQR and contact J Buxton (jbuxton@jaguarlandrover.com) 07823525655 or J Pope (jpope5@jaguarlandrover.com) 01514483260.

Ratings:

Technicians - Please score the SSM and provide feedback.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.