

Reference	SSM72094
Models	Range Rover Sport / L320
Title	Steering Gear Pinion Squeak/Creak
Category	Chassis
Last modified	12-Dec-2014 00:00:00
Symptom	303000 Steering/Handling
Attachments	PASclip1.wmv

ContentIssue:

A customer may complain of a squeak or creak from the steering column area on rotation of the steering wheel. Range Rover Sport L320 Only.

Cause:

The power steering pinion seal lacks lubrication and dries out.

Action:

Should a customer express a concern, please refer to technical bulletin LTB00111v4 in conjunction with the video attached to this SSM. NOTE; Video shows the procedure carried out on a Range Rover but it is exactly the same for Range Rover Sport.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.