



ABOVE & BEYOND

# UPDATE PRIOR TO SALE UPS6614-3B: PANORAMIC ROOF OPENING PANEL / BLIND SWITCH FUNCTION

# SERVICE BULLETIN

19-NOV-14

NO.: SGI14-50

SECTION: GENERAL INFORMATION

MARKET: CAN / USA

## DESCRIPTION

A potential issue has been identified on 2014 model year Range Rover Sport (L494) and Range Rover (L405) vehicles, fitted with a panoramic roof, where the roof opening panel and roof opening panel blind switches in the front overhead console may have a poor fit, experience poor operation, and/or exhibit abnormal noise when operated.

## AFFECTED VEHICLES

The VIN ranges of affected vehicles are:

- Range Rover Sport (L494) ..... EA187785-EA189471
- Range Rover (L405) ..... EA393359-EA395201

## ACTION TO BE TAKEN

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Refer to Technical Bulletin Q418 UPS6614-3bNAS: *Panoramic Roof Opening Panel / Blind Switch Function*, for detailed repair instructions.

## PARTS

\* - when ordering parts, order only the expected percentage demand of parts identified

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Anti-static gloves	ZZZ001	**\$8.10	*3

\*\* - an allowance equivalent approximately \$8.10 has been provided to cover the cost of locally sourced anti-static gloves

## TOOLS

Refer to Service Instruction / Repair Procedure for any required tools

## WARRANTY

**NOTE: Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only.**

Refer to TOPIx to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q418' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **03 April 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q418	B	Check overhead console switches - no further action	05.10.10	0.10	-	-
Q418	C	Check overhead console switches - no further action	05.10.10	0.10	-	-
		Drive in/drive out	02.02.02	0.20	-	-
Q418	D	Carry out overhead console switch modification	76.25.89.39	0.40	ZZZ001	** \$8.10
Q418	E	Carry out overhead console switch modification	76.25.89.39	0.40	ZZZ001	** \$8.10
		Drive in/drive out	02.02.02	0.20	-	-

\*\* - an allowance equivalent approximately \$8.10 has been provided to cover the cost of locally sourced anti-static gloves

*Normal Warranty policies and procedures apply*