



ABOVE & BEYOND

SERVICE BULLETIN

UPDATE PRIOR TO SALE UPS7014: OVERHEAD CONSOLE SUNGLASSES HOLDER

03-NOV-14 | No.: SGI14-48 | SECTION: GENERAL INFORMATION | MARKET: CAN / USA

DESCRIPTION

A potential issue has been identified on a limited number of 2015 model year Range Rover Evoque (L538) vehicles where the overhead console sunglasses holder does not remain closed and/or sunglasses may rattle when stowed.

AFFECTED VEHICLES

The VIN range of affected vehicles is FH932947-FH986411.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin Q417 UPS7014-2bNAS: *Overhead Console Sunglasses Holder*, for detailed repair instructions.

PARTS

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	*EXPECTED %OF VEHICLES REQUIRING PARTS
Sunglasses holder - Cirrus	LR068338	1	17
Sunglasses holder - Ivory	LR068339	1	53
Sunglasses holder - Ebony	LR068340	1	30

* - when ordering parts, order only the expected percentage demand of parts identified

TOOLS

Refer to Service Instruction / Repair Procedure for any required tools.

WARRANTY

△ NOTE: Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only.

Refer to TOPIx to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure

the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q417' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **10 April 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q417	B	Sunglasses holder - Renew (Ebony)	76.25.18	0.20	LR068340	1
Q417	C	Sunglasses holder - Renew (Ebony)	76.25.18	0.20	LR068340	1
		Drive in/drive out	02.02.02	0.20	-	-
Q417	D	Sunglasses holder - Renew (Ivory)	76.25.18	0.20	LR068339	1
Q417	E	Sunglasses holder - Renew (Ivory)	76.25.18	0.20	LR068339	1
		Drive in/drive out	02.02.02	0.20	-	-
Q417	F	Sunglasses holder - Renew (Cirrus)	76.25.18	0.20	LR068338	1
Q417	G	Sunglasses holder - Renew (Cirrus)	76.25.18	0.20	LR068338	1
		Drive in/drive out	02.02.02	0.20	-	-

Normal Warranty policies and procedures apply