

TECHNICAL BULLETIN
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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 412-01

Automatic Temperature Control Evaporator Freezing

AFFECTED VEHICLE RANGE:

Range Rover Evoque (LV)

Model Year: 2014 Onwards

VIN: EH706084 Onwards

MARKETS:

NAS

CONDITION SUMMARY:

Situation: Airflow through climate control vents may be lower than expected.

Cause: This may be caused by Automatic Temperature Control Module (ATCM) calibration, allowing the evaporator to cycle below freezing.

Action: Should a customer this express concern, follow the Service Instruction outlined below.

PARTS:

No Parts Required

TOOLS:



NOTE: This is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.

SDD with latest DVD and Calibration File; first available on DVD139.07 v.190
Jaguar Land Rover-approved Midtronics battery power supply

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Update Automatic Temperature Control Module software	80.90.12	0.2	04	LR047430



NOTE: Normal Warranty procedures apply.

SERVICE INSTRUCTION:



CAUTION: A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis / module programming.



CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.



NOTE: SDD must be loaded with DVD139.07 v.190 or later.

1. Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.



NOTE: The 'Automatic Temperature Control Module' (ATCM) may also be referred to as 'Heating Ventilation and Air Conditioning Control Module'.

2. Turn ignition 'ON' (engine not running).
3. Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.
5. Select 'Diagnosis' from the Session Type screen.
6. Select the 'Selected Symptoms' tab, and then select:
 - Electrical > Climate control system > Front climate control system > Reduced system function at high temperature
7. Select 'continue'.
8. Select the 'Recommendations' tab, and then select '**Run**' to perform the 'Configure existing module - Heating ventilation and air conditioning control module' option.
9. Follow all on-screen instructions to complete this task, ensuring all DTCs are cleared.
10. Exit the current session.
11. Disconnect the SDD and the battery power supply from the vehicle.