

Reference	SSM71971
Models	Range Rover / L405 Range Rover Sport / L494
Title	Powered Tailgate Diagnostic`s
Category	Body
Last modified	08-Sep-2014 00:00:00
Symptom	112000 Latches/Locks & Security
Attachments	140914_JLR_Diagnostic_Handbook (1).pdf
Content	<p>Concern</p> <p>Customers may report that the Powered Tailgate is intermittent in operation, cannot be opened, or fails to close on request. This can be either intermittent or permanent fault.</p> <p>Action</p> <p>An extensive Diagnostic flowchart is attached to guide the Technician through Diagnosing the correct symptom, cause and resolution. It is important that this is followed correctly in order to resolve the concern. Any relevant DTCs should be logged and reported on the warranty report. If possible, also report the "Feedback ID" number as well. This will aid Engineering to focus on the correct areas for development.</p> <p>These primary Diagnostics are issued ahead of a planned update to the pinpoint Diagnostic's which are currently under development for Topix.</p>