

TECHNICAL BULLETIN  
LTB00681NAS1  
15 SEP 2014



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 413-01**

Virtual CD Track Number / Artist / Title Incorrectly Displayed on Instrument Cluster

**AFFECTED VEHICLE RANGE:**

**Range Rover (LG)**

**Model Year:** 2013-2014  
**VIN:** DA000083-EA152793

**Range Rover Sport (LW)**

**Model Year:** 2014  
**VIN:** EA000002-EA339982

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** The virtual CD track number, artist, and/or title may:

- display incorrectly on the Instrument Cluster while displaying correctly on the Touch Screen; and/or
- display correctly for the first few tracks on the Instrument Cluster, but stops incrementing the CD track number as the CD is played

This issue occurs mainly when more than one (1) virtual CD is loaded.

**Cause:** This may be caused by incorrect calibration of the Instrument Cluster

**Action:** Should a customer express this concern, follow the Service Instruction outlined below.

**PARTS:**

No Parts Required

**TOOLS:**



**NOTE: This is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.**

SDD with latest DVD and Calibration File; first available on DVD139.03 v.186  
Jaguar Land Rover-approved Midtronics battery power supply

**WARRANTY:**



**NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair**

time.



**NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Update Instrument Cluster software - Range Rover Sport (L494)	<b>88.90.34</b>	0.9	42	LR054144
Update Instrument Cluster software - Range Rover (L405)	<b>88.90.03</b>	0.9	42	LR054144



**NOTE: Normal Warranty policies and procedures apply.**

### **SERVICE INSTRUCTION:**



**CAUTION: A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis / module programming.**



**CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.**



**NOTE: SDD must be loaded with DVD139.03 v.186 or later.**

1. Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.
2. Turn ignition 'ON' (engine not running).
3. Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.
5. Select 'Diagnosis' from the Session Type screen.
6. Select the 'Selected Symptoms' tab, and then select:
  - Electrical > Instruments > Information and message centre > Message display area
7. Select 'continue'.
8. Select the 'Recommendations' tab, and then select 'Run' to perform the 'Configure existing module - Instrument cluster control module' option.
9. Follow all on-screen instructions to complete this task.
10. Exit the current session.
11. Disconnect the SDD and the battery power supply from the vehicle.