



SERVICE BULLETIN

Update Prior to Sale UPS3714: Rear Business Seats Harness Trap - Update

30-MAY-14

No.: SGI14-21

Section: GENERAL INFORMATION

Market: CAN / USA

THIS BULLETIN UPDATES SGI14-15

DESCRIPTION

An issue has been identified on 2014 model year Range Rover (L405) Long Wheelbase (LWB) vehicles equipped with rear business seats. There is a risk of wiring harness contact with the rear left and right business seat mechanism, leading to a possible chafing condition at the breakout to the rear seats and causing the seat(s) to not function properly.

AFFECTED VEHICLES

The VIN range of affected vehicles is EA134173-EA172601.

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity. Refer to Technical Bulletin UPS3714: *Update Prior to Sale: Rear Business Seats Harness Trap*, for detailed repair instructions.

PARTS

NOTE: **when ordering parts, order only the expected percentage demand of parts identified

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS**
Clip	LR035462	2	100

TOOLS

Refer to Service Instruction / Repair Procedure for any required tools

WARRANTY

NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'Q394' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **27 November 2014** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE*	QTY. / VALUE*
Q394	B	Check seat harness for signs of damage - both sides; install clip - both sides	78.10.55.99	0.5	LR035462	2
Q394	C	Check seat harness for signs of damage - both sides; install clip - both sides Drive in/drive out	78.10.55.99 02.02.02	0.5 0.2	LR035462 -	2 -
Q394	D	Check seat harness for signs of damage - both sides; repair seat harness - one side; install clip - both sides	78.10.55.99 05.10.01	0.5 0.1	LR035462 -	2 -
Q394	E	Check seat harness for signs of damage - both sides; repair seat harness - one side; install clip - both sides Drive in/drive out	78.10.55.99 05.10.01 02.02.02	0.5 0.1 0.2	LR035462 - -	2 - -
Q394	F	Check seat harness for signs of damage - both sides; repair seat harness - both sides; install clip - both sides	78.10.55.99 05.10.20	0.5 0.2	LR035462 -	2 -
Q394	G	Check seat harness for signs of damage - both sides; repair seat harness - both sides; install clip - both sides Drive in/drive out	78.10.55.99 05.10.20 02.02.02	0.5 0.2 0.2	LR035462 - -	2 - -

Normal Warranty policies and procedures apply