



SERVICE BULLETIN

Update Prior to Sale UPS3114: Trailer Harness Central Junction Box Connector Pin Locations

23-MAY-14 | No.: SGI14-20 | Section: GENERAL INFORMATION | Market: CAN / USA

THIS BULLETIN UPDATES SGI14-14

DESCRIPTION

An issue has been identified on a limited number of 2014 model year Land Rover LR4 (L319) vehicles within the listed VIN range where the Central Junction Box (CJB) connector has incorrect pin assignments. The CJB connector has pin location '1' wired in error where pin location '44' should be wired. If a trailer wiring harness is installed, the trailer's side and outer marker lamps do not illuminate.

AFFECTED VEHICLES / OWNER NOTIFICATION

The VINs of affected vehicles are:

- LR4 (L319)EA699718-EA713882

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the above VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity. Refer to Technical Bulletin UPS3114: *Update Prior to Sale: Trailer Harness Central Junction Box Connector Pin Locations*, for detailed repair instructions.

PARTS

DESCRIPTION	PART NO. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS**
Cable ties	C43640	2	100
Electrical fly lead	LR066372	1	100
Crimp connector splice 418-108	ZZZ001	\$2.89	100

△ **NOTE:** *an allowance of \$2.89 has been provided for one (1) locally sourced crimp connector splice (part number 418-108; sourced from the Terminal Repair Kit; part number 418-108 = 1 [one] pack of 50 splices) and must be claimed using Sundry Code 'ZZZ001'.

△ **NOTE:** **when ordering parts, order only the expected percentage demand of parts identified

TOOLS

Refer to Service Instruction / Repair Procedure for any required tools

WARRANTY

△ **NOTE:** Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q384**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **23 November 2014** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE*	QTY. / VALUE*
Q384	B	Remove/install Central Junction Box mounting bracket; repair wiring	86.70.56	0.8	C43640	2
			05.10.40	0.4	LR066372 ZZZ001	1 \$2.89
Q384	C	Remove/install Central Junction Box mounting bracket; repair wiring	86.70.56	0.8	C43640	2
			05.10.40	0.4	LR066372 ZZZ001	1 \$2.89
		Drive in/drive out	02.02.02	0.2	-	-

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Normal Warranty policies and procedures apply