



SERVICE BULLETIN

Notification of Update Prior to Sale UPS3714: Business Class Seats

13-MAY-14

No.: SGI14-16

Section: GENERAL
INFORMATION

Market: CAN / USA

DESCRIPTION

A limited number of 2014 model year Land Rover Range Rover (L405) vehicles, fitted with Business Class Seats only, may exhibit incorrect Business Class Seat operation.

AFFECTED VEHICLES

The VIN range of affected vehicles is EA134173-EA172601.

ACTION TO BE TAKEN

Retailers must use the DDW system vehicle inquiry screen to check for all affected vehicles within the VIN range that are in their control for 'Q394' eligibility and refrain from releasing these vehicles for new or used vehicle sale until further instructions are provided.

SERVICE PROGRAM

Land Rover is currently in the process of developing a robust repair procedure, which is currently scheduled for release within 7-10 days. A further communication will be sent detailing the necessary action required for vehicles in retailer inventory.

Thank you for your cooperation in this matter. We apologize for any inconvenience this may cause.