

Reference	SSM69478
Models	LR2 / L359 Range Rover Sport / L494 Range Rover (All New) / L405 Range Rover Evoque / L538
Title	Unable to select preference on the Touch Screen
Category	Electrical
Last modified	12-Mar-2014 00:00:00
Symptom	207000 Entertainment Systems
Content	Issue: A customer may report a concern that when trying to access the preferences on the touchscreen, they may have errors or greyed out buttons. Cause: Software compatibility issues Action: If a customer reports the concern detailed above an HLDF software update will be required using SDD. To complete the update follow the instructions below:- -Ensure DVD 135 patch 9 or later is loaded -Connect the vehicle to a suitable power supply -Connect SDD to the vehicle -Start a new diagnostic session -Enter symptoms: Electrical - Information and entertainment system - Touch screen display -From the "Extras" tab select "Configure existing module - Front control/display interface module (high level display front)" -When complete end the session, and disconnect SDD. -Disconnect the power supply