

Reference SSM71519

Models Range Rover Sport / L494
Range Rover (All New) / L405

Title Q335 - failure to Configure Touch Screen

Category Diagnostic Software Hardware

Last modified 10-Feb-2014 00:00:00

Symptom 000101 Diagnostic Concerns

Issue:

There have been some reports of a failure to configure Touch Screen (TS) known as Front Control Display Interface Module (FCDIM) in SDD and in the service action when trying to complete Q335.

Cause:

We suspect the concern is caused by the ignition timing out or low battery voltage during the data transfer from the USB flash drive to the vehicle.

Action:

1. Make sure an approved minimum 50 AMP Battery Conditioner / Support unit is used.
2. At the point SDD asks for the USB flash drive to be inserted into the vehicle start the engine and leave running until the programming is complete.